

:: Please keep this letter handy until the work is complete ::

Severn Trent Water
Customer Care
PO Box 407
Darlington
DL1 9WD

January 2025

Dear Customer

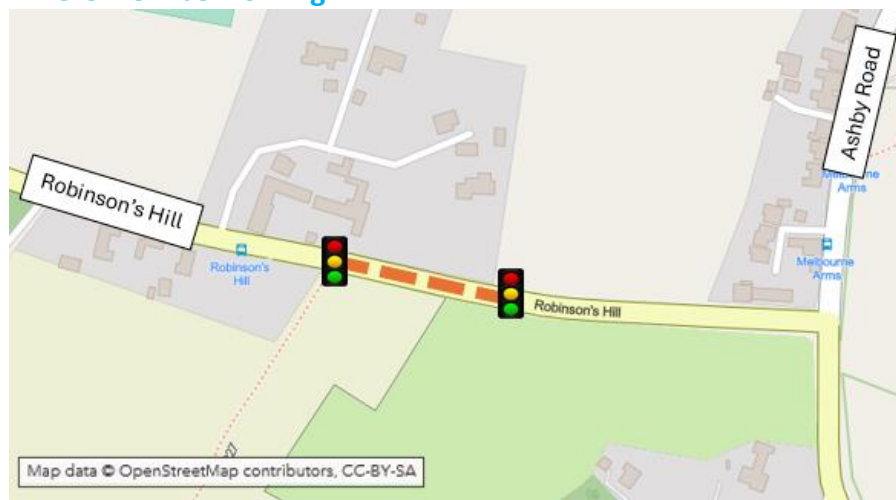
We're improving river quality

Over the past year we have been making vital upgrades to the waste network in your area as part of our commitment to improve river quality, and we're soon going to start working in the Melbourne area.

Important information

- For 2 weeks from 13 January 2025 there will be 2-way traffic lights on Robinson's Hill, Melbourne.
- The lights will be manually controlled between 07:30AM and 09:30AM, then 15:30PM and 18:30PM Monday to Friday to manage the flow of traffic.
- The team will be working between 07:30AM and 17:00PM Monday to Friday. Weekend working is not expected at the moment but may be necessary.

Where we'll be working



Stay up-to-date with the work

If you have any concerns or queries about this work, please get in touch with me on **07974 119705** within normal office hours. If you have a query out of office hours, please contact our 24hr Customer Contact Centre on **0800 783 44 44**

Yours faithfully
Christina Massey
Communications Officer, Severn Trent